

Strengthening performance for transport and logistics operations



How Platned helps operators maximize the value of their IFS systems

Transport and logistics businesses rely on IFS to manage complex, asset intensive operations across fleets, ports, depots and field networks. As an IFS Gold Services Partner, **Platned** works with transport operators worldwide to stabilize and enhance their existing IFS environments, improve operational visibility and support long term growth.

Whether you want to modernize your platform, increase system resilience, move to **IFS Cloud™**, strengthen mobility and planning, or improve analytics and reporting, Platned brings the technical capability and industry insight required to keep your environment running reliably and efficiently.

Why leading transport and logistics companies partner with Platned

Our consultants have hands on experience across fleet maintenance, field service, marine operations, depot workflows, infrastructure services and public transport environments. This allows us to support customers across planning, scheduling, asset care, work order management, finance, compliance and customer service.

We provide post go live support, cloud upgrades, continuous improvement programs, technical and functional consulting, hosting and infrastructure services, global 24/7 support and enhancements in integration, automation and reporting.

Real results delivered for transport and logistics organizations

Platned supports transport, marine, vehicle service and public service operators throughout every phase of their IFS lifecycle. The examples below illustrate how we help organizations improve reliability, visibility and operational performance.

Largest independent commercial vehicle service provider, United Kingdom

Challenge:

A nationwide service network needed improved scheduling, secure infrastructure and dependable IFS support to maintain high service levels across the country.

Platned's work included:

- Implementing IFS Apps 10 and PSO
- Delivering Azure cloud hosting
- Upgrading Oracle from 12c to 19c
- Taking full ownership of IFS, Oracle and cloud administration
- Providing ongoing functional and technical support

Result:

Higher service efficiency, fewer operational delays and greater system stability for technicians across the UK.

Cross channel ferry, cruise terminal and maritime cargo operator

Challenge:

Financial and project management processes required clearer structure and stronger oversight.

Platned's work included:

Providing consulting support across finance, consolidation, project management and subcontract management

Result:

Stronger financial visibility and improved oversight of project and contract activities.

Ports authority, Australia

Challenge:

Greater maintenance visibility, dependable system behavior and faster response times were required to support day to day operations.

Platned's work included:

- Implementing IFS Apps 9
- Delivering ongoing technical support

Result:

Better maintenance insight and increased operational resilience across port operations.

Marine and subsea services provider, APAC

Challenge:

A multi version, high availability IFS environment supporting critical marine operations.

Platned's work included:

- Upgrading from Apps 8 to Apps 9, then to Apps 10 and IFS Cloud
- Implementing Oracle Data Guard for disaster recovery
- Delivering 24/7 technical support and full database management

Result:

A more stable and resilient platform supporting complex marine and subsea operations around the clock.

How Platned strengthens your transport and logistics environment

Optimizing your current IFS system

Platned stabilizes and enhances existing IFS Apps and IFS Cloud environments so they remain secure, efficient and aligned with operational needs. Improvements include better scheduling accuracy, stronger work order execution, clearer fleet and asset maintenance visibility, improved depot workflows, stronger financial controls and more effective reporting.

Mobile teams benefit from consistent processes and up to date information, helping maintenance and field operations run more smoothly.

Supporting your move to IFS Cloud

Platned delivers structured, predictable and repeatable upgrade programs. Services include readiness assessments, impact reviews, data preparation, technical uplift, functional alignment to new capabilities and support for training and adoption. Customers gain a future ready cloud platform that supports stronger performance, fleet reliability and operational scalability.

Secure hosting and ongoing managed services

Platned offers Azure and AWS hosting options to create a stable, scalable environment. Services include IFS and Oracle administration, global 24/7 support, proactive monitoring, disaster recovery configuration and rapid issue resolution. Transport operators gain higher uptime, greater stability and a more dependable environment for mission critical activities.

Enhancing analytics, reporting and automation

Transport operators depend on timely and accurate information. Platned helps improve reporting and analytics across fleet utilization, technician performance, maintenance planning, cost management and customer SLAs. Integrations with telematics, transport management platforms, CRM systems and finance applications provide a fuller operational picture.

Automation capabilities, including ParsaAI and Mahara, reduce manual effort, improve accuracy and support faster decision making.

Supporting multi site, mobile and field operations

Organizations with dispersed depots, regional fleets or large field service teams rely on consistent processes and stable systems. Platned supports coordinated rollouts, mobile improvements, PSO optimization, continuous improvement programs and global support coverage. Our global delivery model ensures consistency across every operational location.

What sets Platned apart

Platned is an IFS Gold Services Partner with global consulting and delivery capability across the United States, Europe, APAC, the Middle East and the United Kingdom. We provide end to end services across consulting, implementation, upgrades, hosting and long term support.

Our understanding of fleet management, service logistics and asset heavy operations, combined with deep experience delivering IFS programs for transport and marine organizations, makes us a trusted partner for long term success.

A partner focused on long term value

Transport and logistics companies that choose Platned gain a partner committed to stability, resilience and continuous improvement. We help you get the most from your IFS investment today and ensure your system continues to support the way you operate as your organisation expands and evolves.