

Enabling smarter network operations for telecommunications providers

Maximizing the value of your IFS investment

Telecommunications organizations are balancing rapid 5G deployment, high customer expectations and the ongoing expansion of fiber and mobile networks. Managing asset intensive rollouts, large mobile workforces and complex service assurance is critical, alongside increased regulation and pressure for better financial visibility.

As an IFS Gold Services Partner, **Platned** helps telecom operators improve the performance of existing IFS systems and transition toward modern cloud capabilities. Whether your focus is service optimization, asset management maturity, smoother field execution or upgrading to **IFS Cloud™**, Platned brings industry experience and proven technical capability to deliver operational improvement.

Why telecom operators depend on Platned as their IFS partner

Platned supports organizations across fixed line, mobile, tower and network services. We help strengthen asset control, align field and back office processes, simplify commercial management and ensure regulatory compliance.

Our support includes post go live enhancement, secure hosting, global 24/7 assistance, cloud upgrades, continuous optimization, advanced reporting, automation and integration of systems across finance, operations and customer service.

With deep expertise in FSM, PSO, asset lifecycle management and financial structures, we help telecom organizations operate more efficiently and improve visibility across the full network, service and customer lifecycle.

Proven results for telecommunications organizations

Platned helps telecom companies modernize systems, streamline field activities and align commercial operations for better performance and customer outcomes.

Enterprise telecom group with 13 operating companies

Challenge:

Lack of unified visibility across finance and operations in multiple regions.

Platned's contribution:

- Implemented IFS Apps 10 across finance
- Delivered Business Planning and Group Consolidation
- Created costing models and custom reporting structures

Result:

Stronger financial governance, group wide consistency and improved oversight.

Network infrastructure and services provider

Challenge:

Fragmented asset data and legacy systems created delays and inefficiencies.

Platned's contribution:

- Migration and upgrade to IFS Cloud
- Integration of field service, maintenance and asset processes
- Unified operational visibility

Result:

Better asset utilization, reduced service delays and improved work execution.



Mobile operator field service division

Challenge:

High technician workload, manual inventory tracking and limited performance insight.

Platned's contribution:

- Implemented mobile work orders and optimized scheduling
- Improved parts and logistics management

Result:

Higher first-time fix rates, improved workforce productivity and faster service readiness.

Fixed network maintenance provider

Challenge:

Limited network visibility and increasing compliance and audit demands.

Platned's contribution:

- Enabled Asset Health Management with monitoring dashboards
- Rolled out mobile inspection and reporting

Result:

Better regulatory control and clearer asset condition reporting.

How Platned strengthens telecommunications operations

Improving stability and efficiency in your current IFS environment

Platned enhances IFS to support high volume service activity and network complexity. Customers gain improved asset structures, better scheduling, more accurate spares management and stronger commercial and financial control supported by reliable performance.

Guiding a smooth upgrade to IFS Cloud

IFS Cloud introduces modern mobile capabilities, analytics and service optimization features required for telecom transformation. Platned manages readiness assessment, process alignment, data cleanup, functional enhancements and change support to ensure a seamless transition with minimal disruption.

Hosting and managed services designed for availability

Telecom operations depend on uptime. Platned offers Azure and AWS hosting with proactive monitoring, security hardening and full IFS and Oracle administration to maintain performance across business-critical services.

Advanced analytics and automation to support service excellence

Platned helps improve insight into network performance, customer SLAs, parts usage and financial activity. Integrations between IFS, network monitoring, billing and CRM drive better decision making. Automation through ParsaAI and Mahara reduces manual work, speeds billing and strengthens service consistency.

Operational alignment across multiple regions

Telecom networks often span remote and dispersed locations. Platned enables consistent processes, coordinated rollouts, global support and centralized oversight to maintain standard operations throughout all geographies.

A trusted partner for long-term telecommunications transformation

Platned is an IFS Gold Services Partner with global capability across North America, Europe, APAC and the Middle East. We bring proven strengths across FSM, PSO, asset management, finance and cloud migration to deliver end to end support from implementation to optimization.

Telecommunications organizations choose Platned to improve network performance, strengthen field execution and achieve more agile, customer focused operations.

