



Advanced support for business expansion and improvement

Specialized services that enhance your IFS solution

When your organization is planning growth, modernizing systems or adding new technology capabilities, Platned provides a range of additional support services delivered through structured engagements. These services help you achieve stronger performance, wider functionality and faster progress with IFS Cloud™ and related technologies.

Advanced support services available through dedicated engagements

Service offering	What it delivers
Tailor made training	Customized training to support transitions to new IFS solutions or the introduction of additional modules
New licenses and module enablement	Add new IFS modules or partner solutions to extend functionality and support evolving business needs
Enterprise integration and system modernization	Connect IFS with external systems such as EDI, finance and supply chain platforms, or upgrade underlying technology to improve performance
Business process consulting and optimization	Refine workflows, streamline operations and align your system with best practices to improve efficiency and compliance
Proof of concept trials and pilot technology initiatives	Test new tools and features in a controlled environment before committing to full deployment
One time deployment of add ons and extensions	Introduce specific features or supporting technologies on an as needed basis to enhance system capability

Why these services are delivered as standalone engagements

- These activities introduce new capability or significant operational changes
- They require specialized resources, clear planning and defined outcomes
- Project-based delivery provides clarity on investment, timelines and performance results

This approach ensures expert delivery with minimal disruption to live operations.

How Platned supports you throughout the journey

1. Review of business needs and system objectives
2. Conduct health checks and identify process gaps
3. Define a detailed scope and delivery plan
4. Manage installation, configuration, integration and rollout
5. Provide training and knowledge transfer for your teams
6. Ensure a smooth transition into business-as-usual operations

Platned supports every stage of improvement, so your system continues to deliver long-term value.

Platned delivers more than reactive support. With deep expertise, structured execution and a focus on measurable outcomes, these advanced services help your IFS environment adapt to change and continue delivering value across the organization. Whatever your next priority, Platned provides the additional support needed to move forward with confidence.



Visit platned.com today to learn more.

