Platned

FACTSHEET

PLATNED | IFS CLOUD | ARTIFICIAL INTELLIGENCE

Turn AI into business value with IFS Cloud and Platned

Smarter decisions. More efficient operations. Better business outcomes.

IFS Specialized Partner
IFS PARTNER PROGRAM

THE OPPORTUNITY

Realising the full potential of AI

Artificial intelligence is changing how businesses manage their operations, assets, finances and customers. But realising its full potential requires more than access to AI technology. It takes the right applications, industry knowledge and a clear understanding of where AI can make a measurable difference.

IFS Cloud brings artificial intelligence (AI) and machine learning (ML) directly into essential business processes, helping organisations improve performance without relying on disconnected solutions.

As an IFS Specialized Partner, Platned helps businesses put these capabilities to work across enterprise resource planning (ERP), enterprise asset management (EAM), field service management (FSM) and project management.

> "The result? More intelligent processes, improved operational visibility and greater opportunities to reduce costs and increase productivity.

THE OUTCOMES

What can your business achieve with AI?

With the right implementation approach, AI can deliver practical improvements across the organisation.

- **Lower operating costs**
  Automate repetitive activities, improve resource allocation and identify opportunities to eliminate inefficiencies.
- **More reliable assets**
  Support predictive maintenance strategies that reduce unexpected failures and improve equipment availability.
- **Better customer experiences**
  Improve scheduling, accelerate service responses and enable more proactive communication.
- **Stronger decision-making**
  Use predictive insights and intelligent analytics to understand trends, identify risks and plan ahead.
- **Greater workforce productivity**
  Help employees complete tasks more efficiently through AI-assisted workflows and easier access to information.
- **More sustainable operations**
  Use data-driven insights to support environmental goals, regulatory reporting and long-term business planning.

Put AI to work across your business

Rather than treating AI as a standalone technology, IFS Cloud integrates intelligent capabilities into the systems and workflows your employees use every day. Working with Platned, organisations can apply AI to address practical business challenges across several key areas.

1 Predict equipment issues before they disrupt operations

Unexpected equipment failures can result in lost production, costly repairs and operational delays.

AI-driven predictive maintenance uses equipment and operational data to identify potential problems earlier, supporting more effective maintenance planning and improved asset reliability.

THE BUSINESS VALUE

Less unplanned downtime, lower maintenance costs and longer asset life.

2 Make scheduling and resource planning more intelligent

Coordinating people, equipment and projects can be challenging, particularly across complex operations.

AI-powered scheduling helps businesses make better-informed decisions about resource allocation, workforce availability and changing priorities.

From field service operations to construction and engineering projects, intelligent scheduling can help teams improve responsiveness and use resources more effectively.

THE BUSINESS VALUE

Better resource utilisation, greater productivity and improved service delivery.

3 Improve forecasting and supply chain decisions

Inaccurate forecasts can lead to unnecessary inventory costs, production delays and missed customer commitments.

Machine learning capabilities within IFS Cloud help organisations analyse patterns and anticipate changes in demand across manufacturing, inventory management and supply chain operations.

THE BUSINESS VALUE

More accurate planning, reduced waste and stronger operational control.

4 Identify financial and operational risks earlier

Recognising potential problems before they escalate is essential for protecting business performance.

AI-supported anomaly detection helps identify unusual transactions, unexpected cost movements and changes in operational performance indicators.

By highlighting exceptions that may require attention, businesses can investigate issues sooner and make better-informed decisions.

THE BUSINESS VALUE

Improved financial visibility, faster risk identification and greater confidence in business decisions.

5 Give employees faster access to information

Finding the right information across complex enterprise systems can take time.

Natural language AI assistants make it easier for employees to interact with business applications, access relevant insights and navigate workflows using conversational requests.

This helps reduce time spent searching for information and supports more efficient everyday tasks.

THE BUSINESS VALUE

Faster access to insights, simplified workflows and greater employee productivity.

6 Support sustainability and compliance objectives

Meeting environmental, social and governance (ESG) requirements depends on accurate information and effective reporting.

AI-enabled insights can help businesses collect, analyse and interpret operational data to support sustainability initiatives and compliance requirements.

Combined with embedded analytics and intelligent dashboards, these capabilities provide greater visibility into performance, trends and opportunities for improvement.

THE BUSINESS VALUE

Better-informed sustainability decisions, improved reporting and greater visibility across business operations.

WHY PLATNED

Why choose Platned for IFS AI?

AI technology delivers the greatest value when it solves real business problems.

IFS combines intelligent capabilities across ERP, EAM, FSM and project management within one enterprise platform. Platned helps businesses translate those capabilities into practical operational improvements.

Our approach starts with understanding your business priorities and identifying where AI can deliver meaningful results.

Whether your organisation wants to improve maintenance planning, automate financial processes, optimise scheduling or strengthen operational reporting, Platned provides the expertise to support effective AI adoption.

We also extend intelligent automation into financial operations through **Platned ParsaAI**, helping businesses explore further opportunities to streamline processes and improve financial visibility.

Rather than implementing AI simply for the sake of innovation, we focus on outcomes that matter:

- ✓ Operational efficiency
- ✓ Improved cash flow
- ✓ Greater asset reliability
- ✓ Stronger business performance

AI IN ACTION

AI in action across industries

Organisations across different sectors are exploring how IFS AI capabilities can support industry-specific challenges.

01 Creo Medical

MEDICAL DEVICES | UK

A UK-based medical device manufacturer using IFS and AI capabilities to support innovation, compliance and predictive quality management.

02 Copper Resources Australia

MINING SERVICES | AUSTRALIA

A mining services provider applying IFS AI to support predictive maintenance and gain deeper insights into asset performance.

These examples illustrate how AI can be applied to different operational priorities, from quality and compliance to asset reliability and maintenance efficiency.

LOOKING AHEAD

Move from AI potential to measurable business results

AI offers significant opportunities, but successful adoption depends on connecting technology with the needs of your organisation. Platned helps you identify practical AI opportunities, make effective use of IFS Cloud capabilities and develop a clearer path towards measurable business improvements.

Make better decisions.
Simplify complex processes.
Build a more intelligent business.

IFS Specialized Partner

Platned

Discover how Platned and IFS Cloud can help your business unlock the value of AI.
Visit platned.com to learn more or speak with our team about your AI priorities.

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Explore Platned's AI expertise

Discover Platned ParsaAI

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