Platned

FACTSHEET

PLATNED | IFS CLOUD | HOSTING AND MANAGED SERVICES

Keep your IFS systems secure, reliable and ready for growth

Expert hosting and managed services from Platned, designed to reduce IT complexity and keep your business running.

IFS Specialized Partner

THE CHALLENGE

Reducing the demands on your internal IT

Your business depends on systems that perform consistently, protect critical data and support day-to-day operations. But maintaining your IFS environment can place significant demands on internal IT resources.

Platned's Hosting and Managed Services help businesses overcome these challenges with specialist technical expertise, proactive system management and flexible infrastructure solutions.

From cloud hosting and security to ongoing maintenance and performance monitoring, we help you get more from your IFS investment while allowing your teams to focus on business priorities.

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> Less time managing IT complexity. More time focused on business performance.

AT A GLANCE

One experienced partner for your IFS infrastructure and ongoing support

Choose the level of support you need, from specific technical tasks to full management of your IFS environment.

- **Flexible services**
  Tailored to your operational needs and scaled as your business grows.
- **27 specialists**
  Managed services and infrastructure professionals across IFS Cloud, Microsoft Azure, AWS and other enterprise technologies.
- **24/7 support**
  Available through phone, email and a dedicated ticketing system.
- **Established cloud platforms**
  Microsoft Azure, AWS and Oracle Cloud, for new deployments and migrations.
- **ISO 27001-certified standards**
  Encryption, firewalls, scheduled backups and disaster recovery.
- **Proactive monitoring**
  Infrastructure, application and database health checks around the clock.

How Platned supports your IFS environment

1 IT services that adapt to your business

Every organisation has different infrastructure and support requirements. That's why Platned provides flexible hosting and managed services that can be tailored to your operational needs.

Whether you require assistance with specific technical tasks or want to outsource the management of your IFS environment, our services provide the flexibility to choose the right level of support.

As your business evolves, we help you scale resources, manage system administration and maintain the infrastructure needed to support future growth.

THE BUSINESS VALUE

Greater flexibility, reduced pressure on internal resources and IT services that grow alongside your organisation.

2 Specialist expertise when you need it

Managing enterprise applications requires a combination of technical knowledge, platform experience and reliable support.

Platned's dedicated team of 27 managed services and infrastructure professionals brings expertise across IFS Cloud, Microsoft Azure, AWS and other enterprise technologies.

With access to certified specialists and support available 24/7 through phone, email and a dedicated ticketing system, your organisation benefits from experienced technical resources without having to build every capability in-house.

THE BUSINESS VALUE

Access to specialist skills, faster technical assistance and greater confidence in the management of your IFS environment.

3 Reliable hosting built for business performance

Slow systems, unexpected interruptions and infrastructure limitations can affect productivity and disrupt business operations.

Platned provides managed hosting solutions designed to deliver dependable performance, improved availability and the capacity to meet changing business demands.

Using established cloud platforms, including Microsoft Azure, AWS and Oracle Cloud, we support both new deployments and migrations of existing IFS environments.

Our approach focuses on maintaining reliable infrastructure, reducing operational disruption and providing the scalability your business needs.

THE BUSINESS VALUE

More consistent system performance, fewer interruptions and infrastructure that supports business continuity.

4 Stronger protection for business-critical data

Protecting sensitive business information is essential to maintaining customer confidence and operational resilience.

Platned incorporates security measures across its hosting and managed services, including encryption, firewalls, scheduled backups and disaster recovery capabilities.

Our approach helps organisations strengthen data protection, improve recovery readiness and reduce the potential impact of unexpected incidents.

Supported by ISO 27001-certified standards, our services are designed to help maintain a secure and resilient IT environment.

THE BUSINESS VALUE

Improved data protection, reduced operational risk and greater preparedness for unexpected disruptions.

5 Proactive monitoring that goes beyond infrastructure

Waiting until users report an issue can lead to unnecessary downtime and lost productivity.

Platned takes a proactive approach to supporting your IFS environment through 24/7 monitoring and technical assistance.

Rather than focusing solely on server availability, our specialists also assess application and database performance. This includes login checks, functional testing and other system health verifications.

By identifying potential problems early, we can investigate and address issues before they become more significant disruptions.

THE BUSINESS VALUE

Earlier issue detection, improved system reliability and less time spent dealing with avoidable technical problems.

6 Ongoing maintenance without the operational burden

Keeping enterprise systems updated and performing effectively requires ongoing attention.

Platned's Managed Services team handles essential maintenance activities, including software updates, patch management, performance reviews and routine system optimisation.

This helps maintain a stable and efficient environment while reducing the time your internal IT team spends on repetitive administration.

With Platned managing these activities, your employees can concentrate on higher-value projects, technology improvements and business innovation.

THE BUSINESS VALUE

Reduced maintenance workloads, more efficient systems and greater capacity for strategic IT initiatives.

WHY PLATNED

Why businesses choose Platned

One experienced partner for your IFS infrastructure and ongoing support.

As an IFS Specialized Partner, Platned combines expertise in IFS applications, Oracle database administration, cloud infrastructure and on-premises hosting.

Our integrated approach brings together the technical capabilities required to support your environment, from initial migrations and hosting to continuous monitoring, maintenance and disaster recovery planning:

01

Migrate

Support for new deployments and migrations of existing IFS environments.

02

Host

Managed hosting on Microsoft Azure, AWS, Oracle Cloud or on-premises infrastructure.

03

Monitor

24/7 monitoring of infrastructure, applications and databases to detect issues early.

04

Maintain and recover

Software updates, patch management, backups and disaster recovery planning.

ONE TEAM

Combined expertise, simpler IT management

By combining these services within one team, we help simplify IT management, improve operational efficiency and support better long-term value from your technology investment.

IFS applications

Platform experience across IFS Cloud and the wider IFS environment.

Oracle database administration

Database performance, health checks and administration.

Cloud infrastructure

Expertise across Microsoft Azure, AWS and Oracle Cloud.

On-premises hosting

Support for IFS environments hosted on-premises.

LOOKING AHEAD

Make your IFS environment work harder for your business

Discover how Platned's Hosting and Managed Services can help you build a more secure, reliable and scalable IFS environment.

Less time managing IT complexity.
More time focused on business performance.

IFS Specialized Partner

Platned

Visit platned.com to learn more or speak with our team about your requirements.

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Explore Platned's IFS Hosting

Explore Platned's IFS Managed Services

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